

TERMS & CONDITIONS

GENERAL

- a) On receiving this agreement, cancellations are only accepted in writing by post.
- b) If you cancel within ten days prior to the date of function you will lose all monies paid to Motiv-8. (except item F)
- c) If you require a reservation fee receipt please send an addressed envelope (no stamp required) with your reservation fee.
- d) We will need a sturdy table for our use.
- e) Motiv-8 will require no additional hardware. (other than item D)
- f) Sorry, but reservation fees are non-refundable. However if your function is cancelled through bereavement, your reservation fee will be off set against a re-booking for the same type of function. If the person(s) celebrating have passed away then a full refund will be paid.
- g) If we are told "or made" to place equipment which would obstruct a fire exit or inadequate space for our equipment to be setup safely - We will not to set-up any equipment. (please call for setup space dimensions.)
- h) The customer agrees to pay all payments before due dates as written on the contract. Failure to do so, your booking with Motiv-8 will be treated as a cancellation.
- i) In the unlikely event of total failure or cancellation of the contract by Motiv-8, liability shall be limited to a refund of all monies paid to Motiv-8.
- j) If damages should occur to Motiv-8's projection systems (screen, projector, stands) through misuse by your guests, staff or clients, the replacement costs will be borne by the customer.
- k) We require free parking. Parking costs will be charged separately.
- l) The conditions of this contract shall be governed by and constructed in accordance with English law and the Customer submits to the non-exclusive jurisdiction of the English Courts.
- m) Our entertainers do not tolerate abusive or threatening behaviour. If such behaviour should occur from any of your guests or other entertainers for whatever reason we reserve the right to CLOSE the entertainment. If no help is given to diffuse the situation we will finish and pack away the equipment for our own safety and protection.

DISCOS

- a) Once the equipment is set-up, please let us know when to announce the buffet/meal and when to start the bridal dances. Thanks - this is essential at weddings.
- b) Setting off exploding balloons - If your balloon person is unavailable and we are asked to do this task – we will not be held responsible if the balloon is exploded at the moment. As a suggestion, ask to have the balloon wired behind the bar. (During bridal dances bar staff are often quiet).
- c) Motiv-8 does not play rude music.
- d) Motiv-8 does not offer an open microphone service to guests wanting to sing over the disco music. Our karaoke option is available with professional backing tracks for this purpose.
- e) If on the day the customer asks us to stop playing or no longer requires our services for whatever reason – The customer will not be entitled to any refund in any part or form from Motiv-8.
- f) Except for December, our disco service will finish no later than 12:30am. 1:00am during December.
- g) When making playlists via your on-line client area, all custom songs will need to be supplied by yourself on a CD-R in normal CD audio format or a iPod with the songs in a playlist called "disco".

KARAOKE

- a) If any damages should occur to our karaoke equipment through misuse (e.g. microphones being swung, etc.) by your guests, the replacement costs will be borne by the customer.
- b) Our karaoke song repertoire is available on-line at: www.motiv-8.co.uk/karaoke.html

RACE NIGHTS

- a) If you fail to e-mail a typed copy of your Race Card in excel, word or standard text format 24 hours before the event, we will be unable to display your race card on screen.
- b) If using traditional tote tickets betting will be restricted to a minimum of £1.00.